



RIDE GUIDE

HENDERSON AREA RAPID TRANSIT



WELCOME ABOARD HART

Henderson Area Rapid Transit (HART) was created in 1957 as a publicly owned mass transit system, of which all citizens who live in the City of Henderson are part owners. HART pledges to provide affordable and efficient public transportation to the citizens of the City of Henderson.

HART continues to make improvements to its vehicles and facilities. The transfer point located at 3rd and Main allows passengers to transfer buses conveniently. HART has acquired new accessible vehicles that meet the Americans with Disabilities Act requirements and HART will continue to replace the fleet with accessible vehicles as the current fleet exceeds its useful life.

Our telephone information center is open Monday through Friday from 8:00 AM to 5:00 PM. Just call (270) 831-1249. We are always willing to help you. When you call, be sure to state where you wish to board the bus, your destination, and the time of day you wish to make your trip.

BUS SHELTERS



Covered bus shelters with benches are located throughout Henderson:

- ① Transfer Point - Third Street and Main Street
- ② 840 North Adams Street
- ③ The Gathering Place - North Elm Street
- ④ Pleasant Point Apartments - Barrett Boulevard
- ⑤ Walmart
- ⑥ Martin Luther King Boulevard and Fagan Street
- ⑦ Independent Living and Chapelwood Place - South Main Street



BUS TOKENS AND FARES

At 50 cents per ride, HART offers affordable public transportation within the Henderson corporate limits.

BASE TOKENS: 10 tokens for \$4.50

ELDERLY AND DISABLED: 10 tokens for \$2.00

STUDENT: 10 tokens for \$2.00

CHILDREN: Children age 5 and under ride free (limit of 3 children per adult) when accompanied by an adult. Children age 5 and under are not allowed to ride without adult supervision.

Individuals may purchase HART bus tokens by fare category at the following locations:

- Field & Main Bank
- T&T Drug Store
- Henderson Municipal Center

Senior citizens age 60 and over, Medicare card holders and/or disabled passengers may ride at a reduced fare of 25 cents. Proof of age may be required, i.e. senior citizen's card, Medicare card, driver's license, elderly, or disabled card.

All students attending school in the HART service area, ages 6 to 18, may purchase student fare tickets for 25 cents.



TRANSFERS

Transfers are free and are to be used ONLY for continuing a trip on another route to and from the transfer point at Third Street and Main Street.

A transfer is good only on the date of issue and time.

A transfer must be used by the person to whom it was issued.

A transfer will be issued at the transfer point at Third Street and Main Street.

If you have problems with a transfer:

1. Pay the fare,
2. Ask the operator to sign and date your transfer,
3. Contact the HART telephone information center at (270) 831-1249.

KEEP IN MIND

HOLIDAY SERVICE

Buses do not run on Sundays or the following holidays:

- New Year's Day
- Martin Luther King Day
- Good Friday
- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving Day and day after
- Christmas Eve and Christmas Day

LOST AND FOUND

If you lost an item on a HART bus, please call (270) 831-1249 Monday - Friday from 8:00 AM to 5:00 PM. If you find an item, give it to your bus driver.

All items can be identified and claimed at the HART office at 401 N. Elm Street.

ONLINE

Want to find out more about HART? Check out our website online at <http://www.cityofhendersonky.org>. Click on "City Services" tab and then select "Mass Transit".



RIDING HART IS EASY

WHERE TO CATCH THE BUS

For your convenience, HART stops at every intersection along each route. As the bus approaches, make certain that the driver can see you. There may be other people at the intersection who do not want to catch the bus, so be sure to signal to the bus as it approaches. Flagging eliminates unnecessary stops and guarantees you faster service.

WAVE, RIDE, AND ENJOY!

WHICH BUS TO CATCH

The signs on the top front and side of the bus indicate the route on which that particular bus operates. The name of the route indicates the principal street or streets traveled or the destination to which the bus is going. If after checking the head sign you still have a question, please ask your HART driver.

BOARDING THE BUS

Please have your exact fare ready when boarding the bus. HART drivers do not carry change or tokens. If you need to transfer, ask for a transfer slip at the transfer point at Third Street and Main Street. A transfer can only be used at the transfer point at Third Street and Main Street.

RIDING THE BUS

After paying your fare, please move to the rear of the bus. Make front seats available for elderly or disabled persons or people with small children. Whether you are standing or seated, please do not move until the bus has stopped. Eating, drinking, or smoking is not allowed on the bus. In the winter, always check the front steps for snow or ice and hold on to the hand rail.

EXITING THE BUS

Please let your driver know your destination or where you want to get off one block ahead by pulling the cord or touching the yellow "touch" tape above and between the windows. As you exit, do not cross the street in front of the bus. Wait until the bus leaves to stop before you cross the street.

ETIQUETTE

There are a few courtesies to other passengers that we ask you to observe:

- No smoking allowed. *It is the law.*
- Eating and drinking are not allowed on the bus.
- Electronic devices are a nuisance and an interference with the driver. Use earphones only.
- Please volunteer your seat to an elderly person or a person with disabilities if the opportunity arises.
- Baby strollers, shopping carts, and other items must be kept out of aisles.
- Please limit packages to what you can carry.

COMMENTS WELCOME

Henderson Area Rapid Transit appreciates your patronage. We welcome any suggestions you have for the improvement of our services. Your satisfaction is our primary goal. Please direct your comments to:

Transit Manager - HART Phone: (270) 831-1249
P.O. Box 716
Henderson, KY 42420

DON'T FORGET...

- Only service animals are allowed on the buses.
- Always be alert and be aware of your surroundings and those around you.
- Keep valuable items out of sight. Most crimes are based on opportunity.
- Keep your personal items under your control at all times.
- Most unattended packages are harmless, but if you find a suspicious item or spilled substance, do not touch or move it.
- Report emergencies.
- Keep children in their seats while bus is in motion.
- Do not put head or arms outside the windows.
- Wait for bus to come to a complete stop before moving to exit.
- Never walk in front of a bus after exiting. Please wait until the bus drives away before crossing a street. Obey all pedestrian traffic ordinances.
- Do not talk to the operator while the bus is in motion unless it is an emergency.

DEMAND RESPONSE

HART provides paratransit service for the elderly and persons with disabilities through the Demand Response program. This program provides paratransit service to persons who are unable to access the fixed route system. Trip reservations are required a day in advance. Stopovers, en route, require prior approval and an additional charge.

MONDAY - SATURDAY

6:00 AM - 5:30 PM

\$1 per ONE WAY TRIP

For additional information or to arrange HART Demand Response Transportation, call: (270) 831-1249; TDD# (270) 831-1249

**Discounts are given when ride cards are purchased (10 rides for \$8.00)*

HENDERSON COMMUNITY COLLEGE

The College Shuttle originates at the Transfer Point at Third Street and Main Street and travels to Henderson Community College.

MONDAY - FRIDAY

7:30 AM, 11:30 AM, 3:30 PM

\$.50 per ONE WAY TRIP



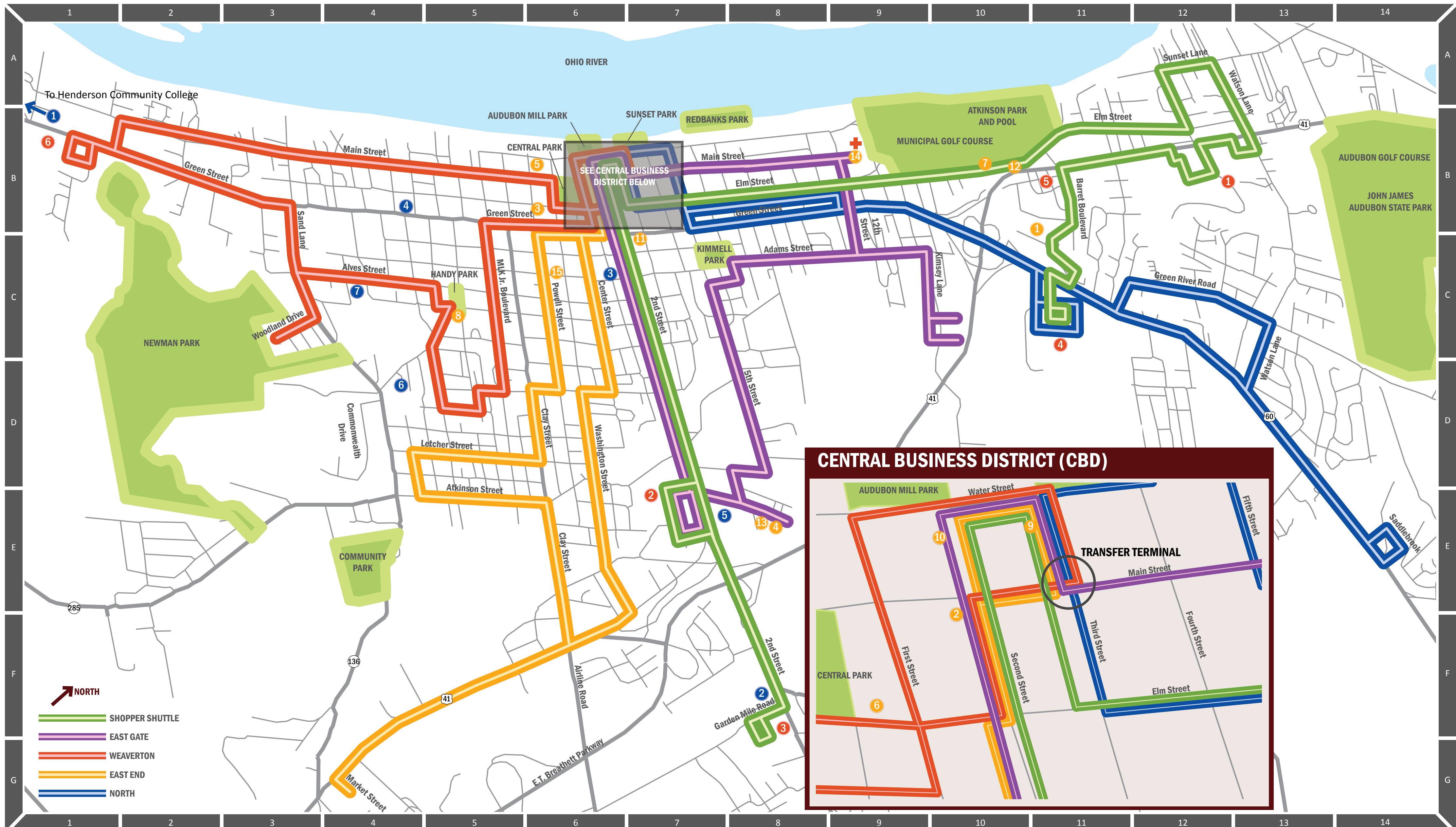
MEET YOUR FRIENDLY HART DRIVER

Your driver is an experienced professional who has thousands of miles of driving experience and a special understanding of the entire HART system. If you have any questions regarding routes or procedures, just ask your friendly HART driver.



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P.O. Box 716
Henderson, KY 42420
(270) 831-1249

This HART Ride Guide was funded in part by the Federal Transit Administration. Produced in cooperation with the Evansville Metropolitan Planning Organization.



USING THE RIDE GUIDE MAP

This system map illustrates the many travel opportunities available to you through HART. Pay close attention to the color-coded key to the routes, major points of interest and their location, symbols used, the Central Business District inset, the Third Street and Main Street transfer point, and the route summaries.

SHOPPING CENTERS

- 1 Audubon Village.....B-12
- 2 East Gate Shopping Center.....E-7
- 3 Gardenside.....F-8
- 4 Hoffman Plaza.....C-11
- 5 Old Orchard Shopping Center.....B-11
- 6 Rural King.....B-1

SCHOOLS

- 1 Henderson Community College.....B-1
- 2 Henderson County High School.....F-8
- 3 Holy Name Elementary.....C-6
- 4 Jefferson Elementary.....B-4
- 5 North Junior High School.....E-7
- 6 South Heights Elementary.....D-4
- 7 South Junior High School.....C-4

COMMUNITY

- 8 JFK Center.....C-5
- 9 Kentucky Employment Center.....CBD
- 10 Post Office.....CBD
- 11 Social Services.....C-7
- 12 Social Security.....B-10
- 13 YMCA.....E-8
- 14 Methodist Hospital.....B-9
- 15 Housing Authority.....C-6

OPERATING HOURS

HART operates daily Monday through Saturday from 6:00 AM to 5:30 PM. Three buses serve five routes and the College Shuttle. Two routes are completed consecutively by one bus. Bus service is not available on Sunday.

BUS FARES

Regular: 50 cents
Elderly and Disabled: 25 cents
Transfers: Free

EAST GATE ROUTE

WEAVERTON ROUTE

- Thirty Minute Routes.
- Leave Transfer Point at Third Street and Main Street at the top of every hour starting at 6:00 AM.
- Last bus service leaves the Transfer Point at 5:00 PM.

EAST END ROUTE

NORTH ROUTE

- Thirty Minute Routes.
- Leave Transfer Terminal at Third Street and Main Street at the bottom of every hour starting at 6:30 AM.
- The last bus service leaves the Transfer Point at 4:30 PM.

SHOPPER SHUTTLE

COLLEGE SHUTTLE

The Henderson Community College Shuttle leaves the Transfer Point at Third Street and Main Street at 8:30 AM, 11:30 AM, and 2:30 PM, Monday through Friday.

For information, call HART at (270) 831-1249