



**HENDERSON 9-1-1
FOR KIDS**

This booklet is to help you assist your child with learning what an emergency is and what to expect if they have to dial 911.

Special note to parents: We would like to take this opportunity to remind you that ALL cell phones with a charged battery

CAN be used to text

or call 911. This includes phones without an active service plan or minutes.

This means if you allow your children to play with an old phone they CAN call 911!

Please use smart tablet devices for entertainment purposes for small children that do not understand that 911 is for emergencies only.

EMERGENCY

A 911 Emergency is when someone needs help right away because of an injury or immediate danger!



What is an emergency you can think of?

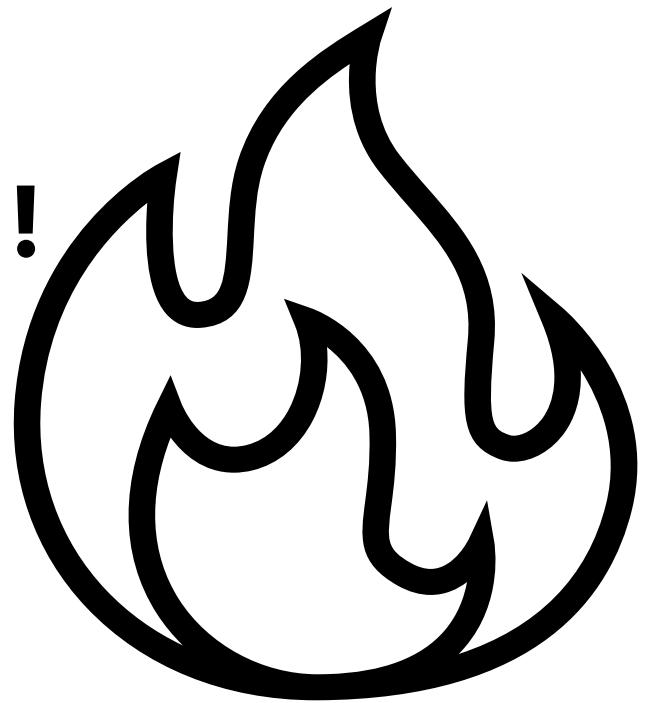
How to Call 911



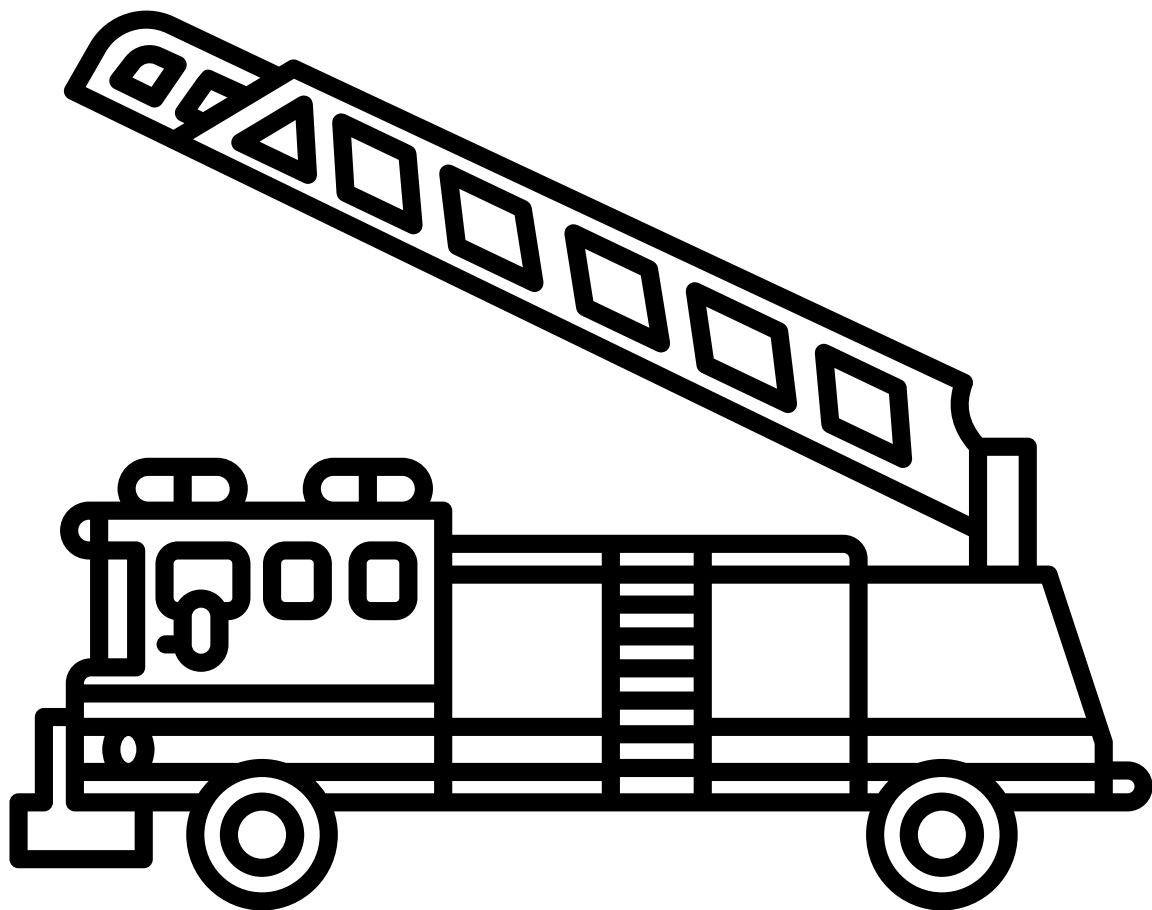
Practice finding 911 on the keypad
in a REAL EMERGENCY you push the green
button to connect the call

CALL 911

IF THERE IS A FIRE!



We will send the Fire Department



CALL 911

IF SOMEONE IS:

CHOKING

PASSED OUT

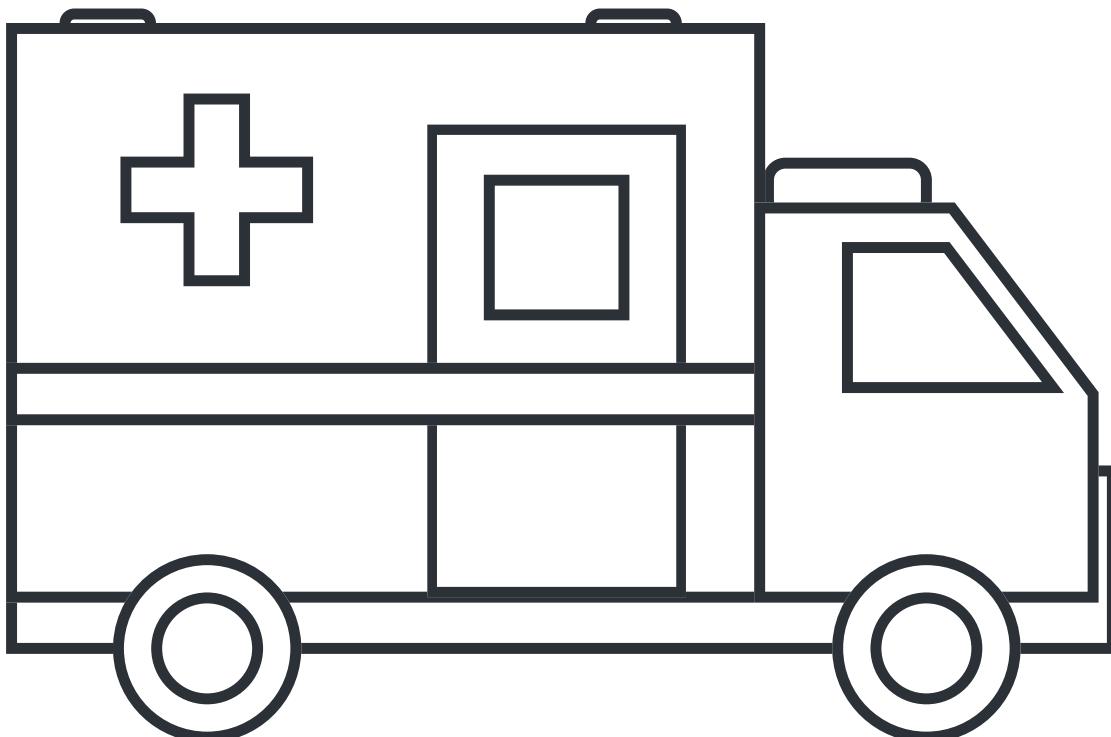
HAVING TROUBLE BREATHING

IS INJURED REALLY BAD

OR IF THEY ASK YOU TO CALL

FOR AN AMBULANCE!

We will send an Ambulance



CALL 911

IF YOU:

SEE A CRIME HAPPENING

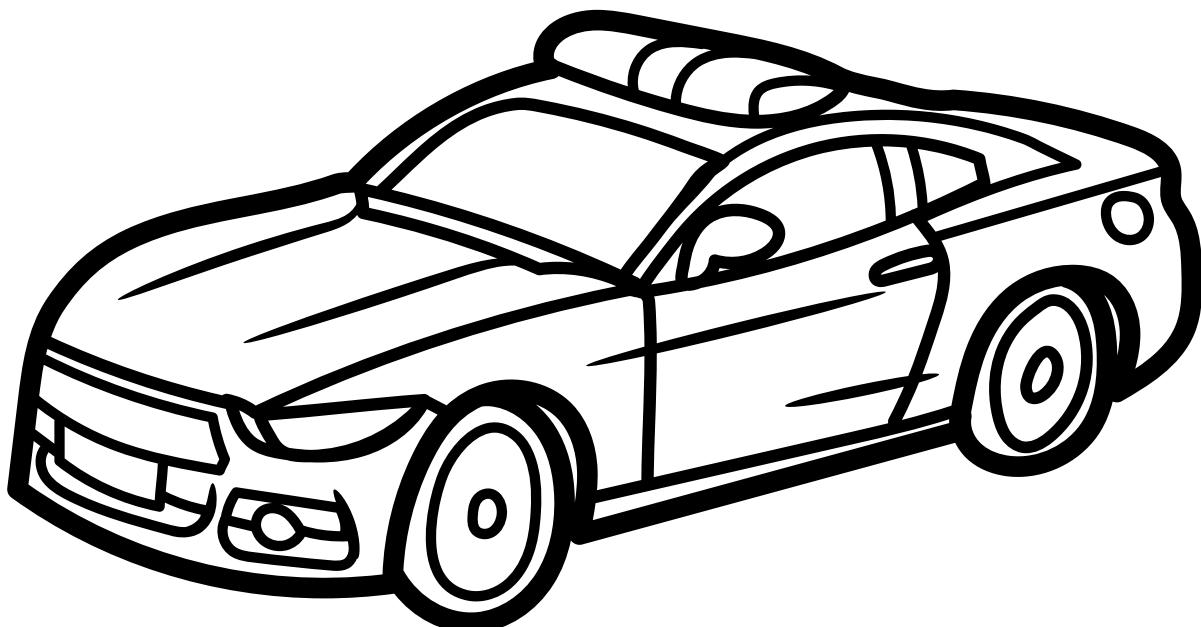
IF YOU SEE A SERIOUS CAR

ACCIDENT OR IF YOU ARE IN ONE

IF ANYONE ASKS YOU TO CALL

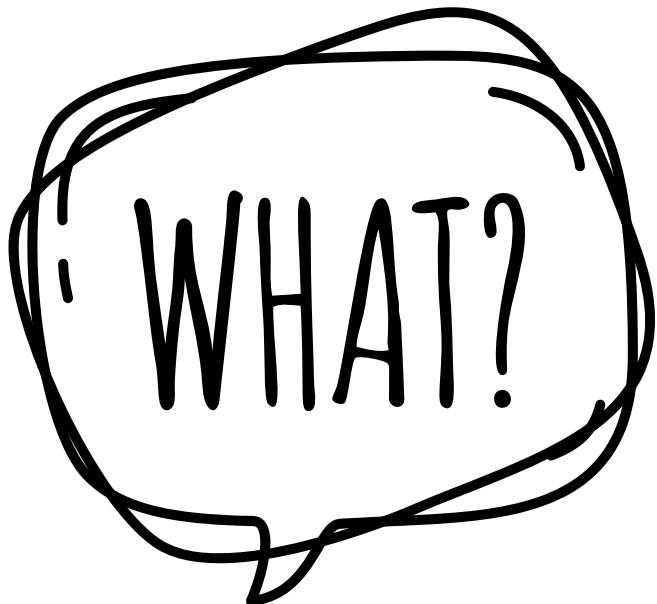
FOR THE POLICE!

We will send the
Police Department



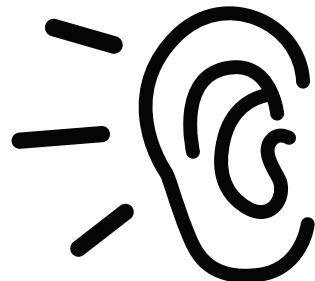
WHAT TO DO WHEN YOU CALL 911

**Try to stay calm because we
need you to tell us WHERE you
are and WHAT help you or your
family may need!**



WHAT TO DO WHEN YOU CALL 911

LISTEN to the 911 Operator.



ANSWER their questions!



**Do NOT hang up until they tell
you!**



WHAT THE CALL MAY SOUND LIKE



Henderson 911 WHERE is your emergency?

Tell the 911 Operator your address.

What is your emergency?

**Tell the 911 Operator as much as you can
about what happened.**

What is your name?

Tell the 911 Operator your name.

Is this your phone #?

LOCATION

It is always important to know where you are!

Parents- please practice those addresses with your kids if they do not know them yet.

Also practice addresses for places they may stay at frequently with relatives. Emergencies can happen anywhere at anytime!

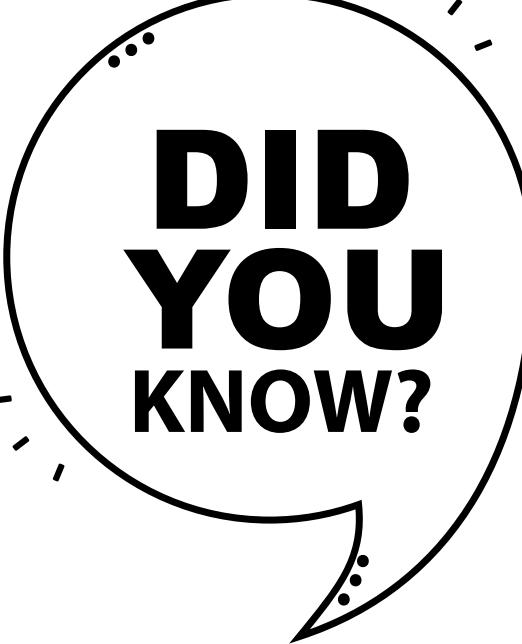
LEARN MY ADDRESS



YOU CAN TEXT 911 IN HENDERSON.



We prefer you to call if you can, but text if you can't. We understand there are times where it is easier and safer to text.



**DID
YOU
KNOW?**

If you call 911 for an ambulance you might see a firetruck or a police officer too! They are all trained to help save lives depending on what your emergency might be!

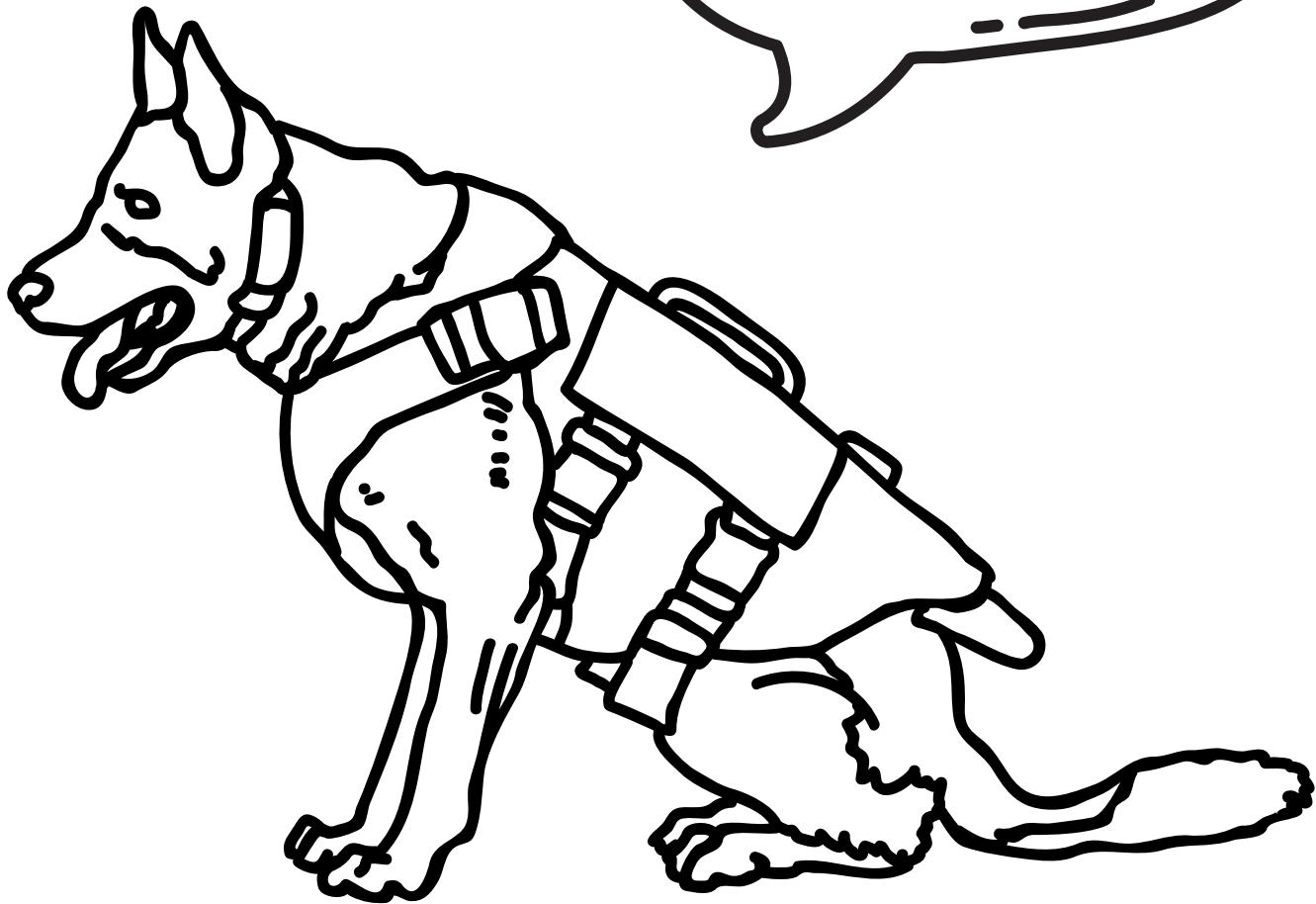
We all work together in our community to keep you safe!



YOU MIGHT SEE SOME OF OUR FURRY FRIENDS TOO!



If you were an officer and had a K9 dog what would you name it?



We Want to HELP everyone, but EMERGENCIES MUST come first!

Parents, we leave this up to you. Please discuss the importance of when NOT to call 911, such as when they can't find a toy or when they need help with homework. Emphasize that 911 must never be used for a prank call as this can delay emergency dispatchers and first responders from helping people in a true emergency.

HERO FOR A DAY

If you could be a Henderson Hero for a day what would you choose to be?

Police Officer

Fire Fighter

911 OPERATOR

EMT



★ Draw a picture of you as a Henderson Hero ★

